

C&K Logistics – Privacy Policy

1. Introduction

At C&K Logistics we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your personal information when you use our services.

By using our services, you agree to the terms outlined in this policy.

2. Information We Collect

We may collect the following types of personal information:

- Full name
 - Phone number
 - Email address
 - Delivery and billing address
 - Customer ID / Suite Number
 - Shipment details (including package contents and value)
 - Payment-related information (where applicable)
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3. How We Use Your Information

Your information is used to:

- Process and manage shipments
- Communicate delivery updates and service notifications
- Verify customer identity
- Facilitate customs clearance
- Provide customer support
- Improve our services

We only use your information for legitimate business purposes.

4. Information Sharing

We may share your information with:

- Shipping carriers and delivery partners
- Customs and government authorities (as required by law)
- Payment processors (for transaction handling)

We do **not** sell, rent, or trade your personal information to third parties.

5. Data Security

We take reasonable measures to protect your personal information from:

- Unauthorized access
- Loss or theft
- Misuse or disclosure

However, no system is completely secure, and we cannot guarantee absolute security.

6. Data Retention

We retain customer information only for as long as necessary to:

- Provide our services
 - Comply with legal and regulatory obligations
 - Resolve disputes and enforce agreements
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7. Customer Responsibilities

Customers are responsible for:

- Providing accurate and up-to-date information
 - Protecting their Customer ID / Suite Number
 - Not sharing account details with unauthorized persons
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8. Your Rights

You have the right to:

- Request access to your personal information
- Request correction of inaccurate data

- Request deletion of your information (where applicable)

Requests can be made by contacting us directly.

9. Cookies & Tracking (If Applicable)

If you use our website, we may use cookies or similar technologies to:

- Improve user experience
- Analyze website usage

You can control cookie settings through your browser.

10. Third-Party Links

Our website or communications may contain links to third-party services. We are not responsible for the privacy practices of those external sites.

11. Policy Updates

C&K Logistics reserves the right to update this Privacy Policy at any time. Changes will be communicated via our website or official communication channels.

12. Contact Information

If you have questions about this Privacy Policy or how your data is handled, please contact us:

C&K Logistics

Email: cklogistics00@gmail.com

Phone: +1 (876) 308-0409